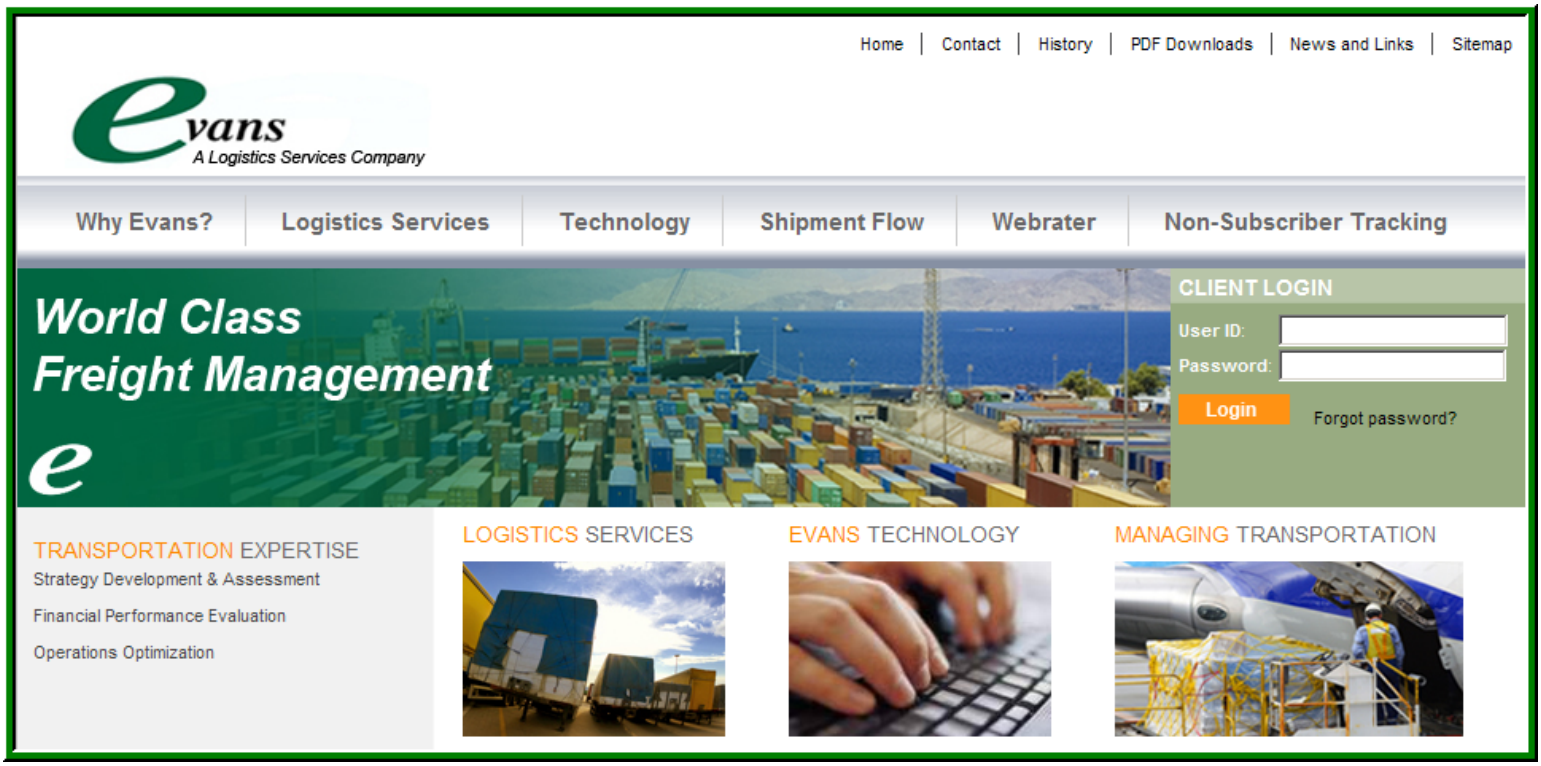
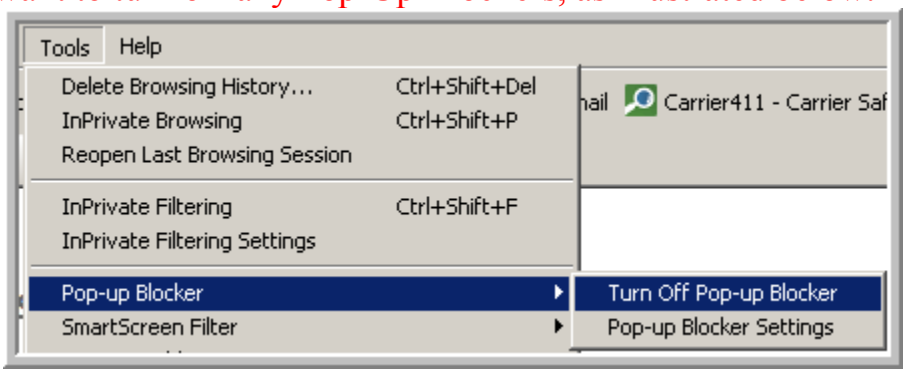
Internet Online Services User Manual

Accessing the Evans Web Site

http://www.evanstrans.com/

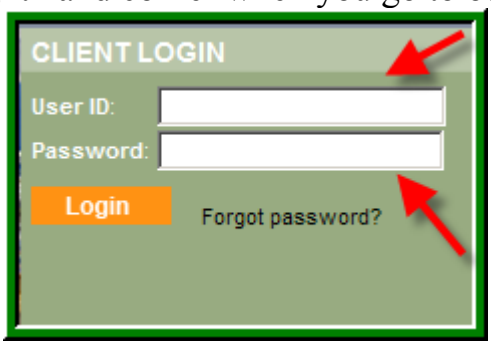


1. Start your Internet Browser
2. Go to the Evans web site address shown above.
3. NOTE: You will want to turn off any Pop-Up Blockers, as illustrated below.

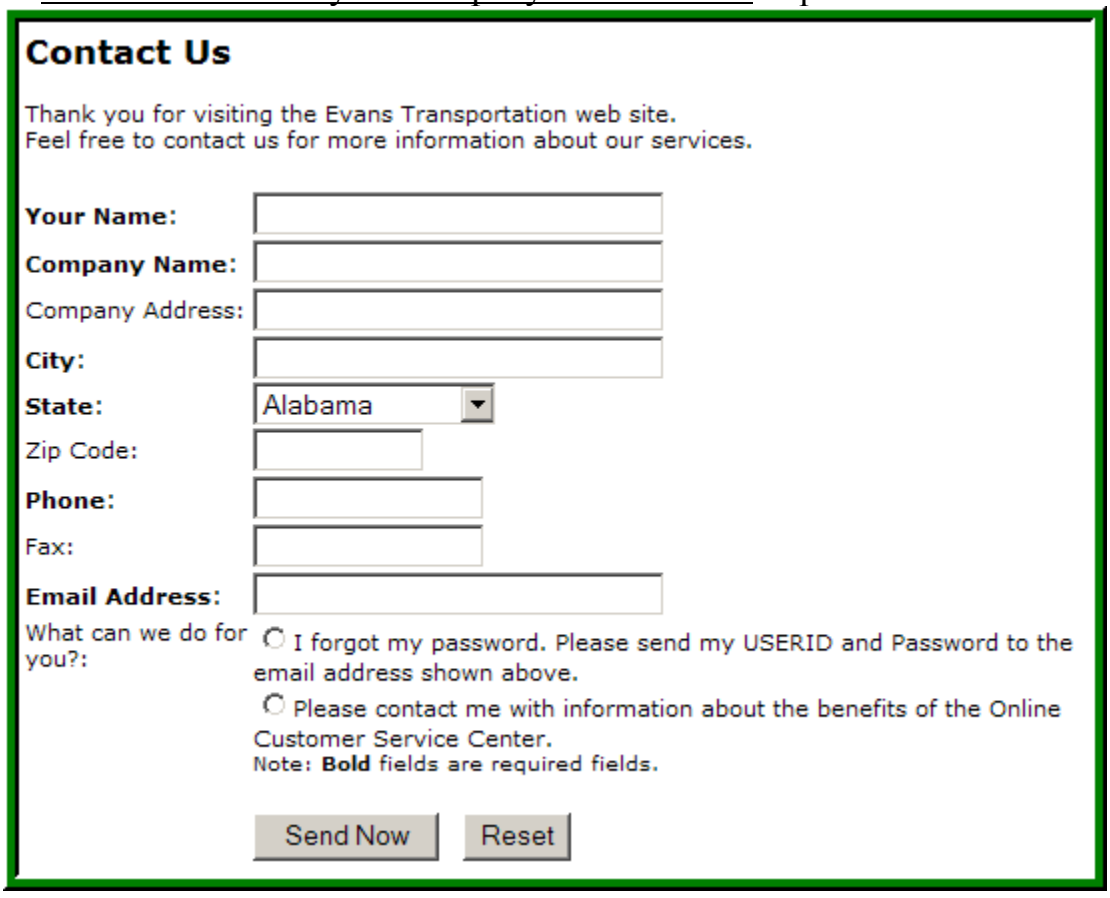


Accessing Client Login

1. You will see this at the top right hand corner when you go to our main site.

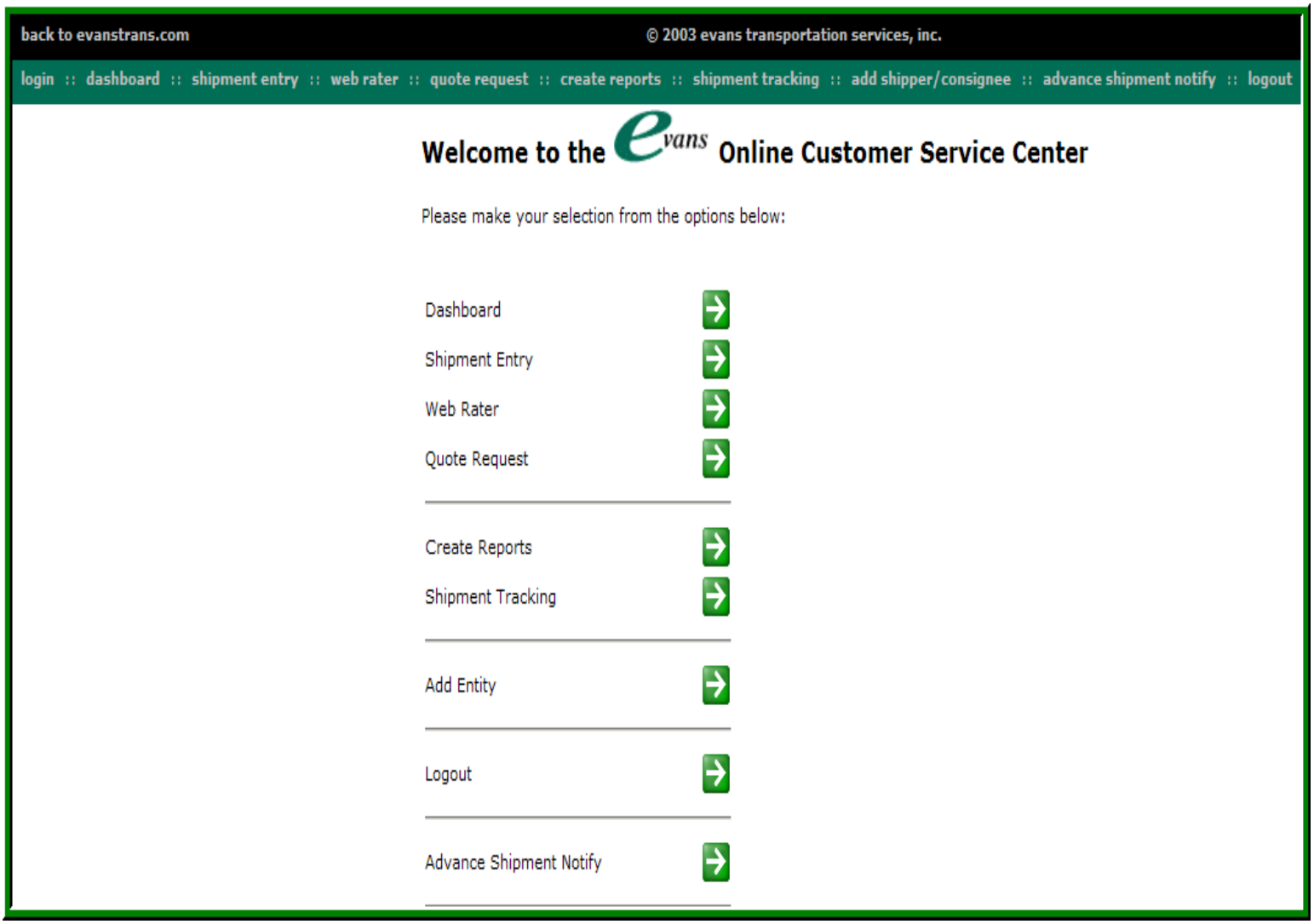


2. After completing an Evans Transportation Services Inc Webinar training session, you will be given a unique User ID and Password to have access to our site.
3. NOTE: THESE ARE BOTH CASE SENSITIVE. They must be entered exactly as they were provided to you. Example - User ID: abc123 cannot be entered as ABC123.
4. If you do not recall your password, click the "Forgot Password" option and fill out the form (shown below). You will receive a response from our customer service department after we have gotten authorization from your company administrator to provide an ID and Password.

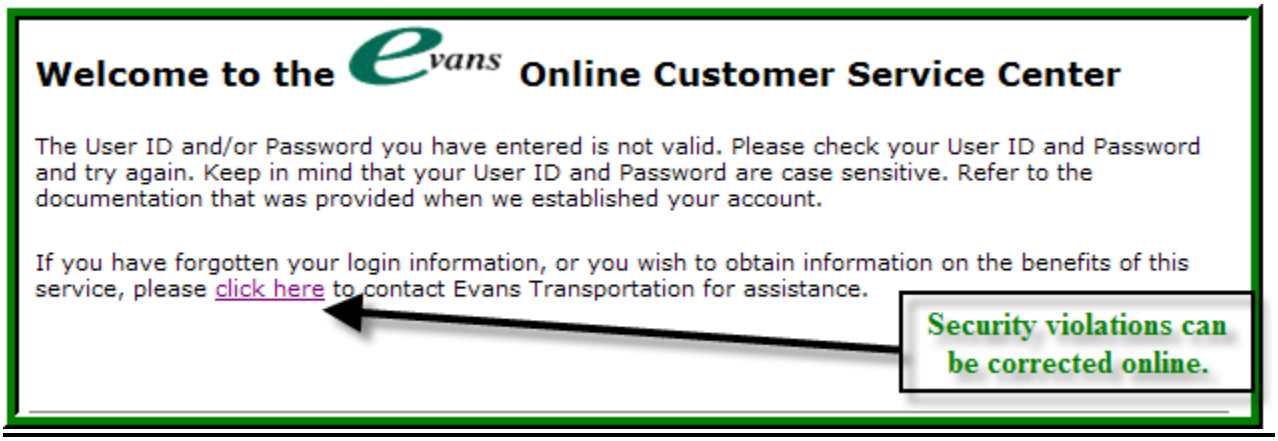

Contact Us
Thank you for visiting the Evans Transportation web site.
Feel free to contact us for more information about our services.
Your Name:
Company Name:
Company Address:
City:
State:
Alabama
Zip Code:
Phone:
Fax:
Email Address:
What can we do for you?:
I forgot my password. Please send my USERID and Password to the email address shown above.
Please contact me with information about the benefits of the Online Customer Service Center.
Note: Bold fields are required fields.
Send Now
Reset

The Main Menu

The screen below will display once the user has completed the login process successfully. Unsuccessful attempts are addressed on the following pages.


back to evanstrans.com
© 2003 evans transportation services, inc.
login :: dashboard :: shipment entry :: web rater :: quote request :: create reports :: shipment tracking :: add shipper/consignee :: advance shipment notify :: logout
Welcome to the evans Online Customer Service Center
Please make your selection from the options below:
Dashboard
Shipment Entry
Web Rater
Quote Request
Create Reports
Shipment Tracking
Add Entity
Logout
Advance Shipment Notify

Security Information


Welcome to the Evans Online Customer Service Center
The User ID and/or Password you have entered is not valid. Please check your User ID and Password and try again. Keep in mind that your User ID and Password are case sensitive. Refer to the documentation that was provided when we established your account.
If you have forgotten your login information, or you wish to obtain information on the benefits of this service, please click here to contact Evans Transportation for assistance.
Security violations can be corrected online.

Unsuccessful Login Attempts

The system will revoke a user after several unsuccessful login attempts. Click the link to send e-mail to Evans to report the situation. Or you may call us at 800-886-7799 and we will contact your company administrator for authorization to resend or reset your ID and Password.

Security regulations prohibit Evans from restoring a revoked user without authorization from your company administrator.